

# SIG

# DOC

# 2003

THE ANNUAL CONFERENCE OF  
THE ASSOCIATION FOR COMPUTING MACHINERY  
SPECIAL INTEREST GROUP FOR DOCUMENTATION

SAN FRANCISCO, CALIFORNIA, USA  
OCTOBER 12–15, 2003

[SIGDOC2003@ACM.ORG](mailto:SIGDOC2003@ACM.ORG)

[HTTP://WWW.ACM.ORG/SIGDOC/SIGDOC2003/](http://www.acm.org/sigdoc/sigdoc2003/)

## CALL FOR PAPERS

### FINDING REAL-WORLD SOLUTIONS FOR DOCUMENTATION: HOW THEORY INFORMS PRACTICE AND PRACTICE INFORMS THEORY

In the broad field of documentation, the circle of experience, abstraction, testing and use can be completed in both directions. So SIGDOC 2003 provides a forum for documentation specialists, researchers, and educators to contribute to a field in which theory informs practice and practice informs theory. Like previous SIGDOC conferences, SIGDOC 2003 will be a uniquely intimate and affordable conference. The host city of San Francisco provides a particularly appropriate backdrop in which to consider the conference theme, as the Bay Area is one of the world's leading sites for up-to-date practice and leading-edge theory in the field of documentation.

We invite you to submit an abstract for a paper or poster, or a proposal for a panel, workshop or tutorial. Join us in creating a productive environment for exchanging ideas, sharing expertise, and building professional relationships in the field of documentation.

Our theme, "Finding real-world solutions for documentation: How theory informs practice and practice informs theory," includes a wide range of topics. You are encouraged, though not required, to consider the following areas:

- How best practices in industry can be modeled and disseminated
- How documentation tools can improve productivity for authors and usability for users
- Advances in modeling context, activity, documents, and users
- Advances in methodology
- When theory is essential and when it can be ignored

We encourage you to submit proposals for papers, panels, posters, workshops and tutorials:

- **Papers** describe well-developed documentation development processes, offer instructive case examples, outline cogent or provocative positions on the past, present, or future of documentation, or discuss the results of empirical, historical, or theoretical research.
- **Panels** stimulate thought and discussion about ideas and issues of interest to the documentation community. They typically focus on controversial or emerging topics and are designed to explore a range of different viewpoints.
- **Posters** are concise, visual presentations of a concept related to the conference theme. Posters will be displayed during the conference and provide an excellent opportunity to discuss late-breaking and on-going work in an informal setting.
- **Workshops** provide a valuable opportunity for small communities of people with diverse perspectives to engage in rich discussions about a topic of common interest.
- **Tutorials** are either half-day or full-day training sessions that explore a conference topic.

Abstracts for papers and proposals for panels, workshops and tutorials must be submitted as a plain-text message to [sigdoc2003@acm.org](mailto:sigdoc2003@acm.org) by **March 14, 2003**. Posters must be submitted as a PDF file of the complete poster, plus a PDF file of the two-page summary for the Proceedings, to [sigdoc2003@acm.org](mailto:sigdoc2003@acm.org) by **June 9, 2003**. Full information about presentation types, submission formats and review criteria are available at <http://www.acm.org/sigdoc/sigdoc2003/>. **Accepted papers (no longer than eight pages), poster abstracts, and panel descriptions will be published in the conference proceedings. Papers accepted for presentation at the conference will only be published in the Proceedings if the authors have registered for the event and have firm plans to present their work.**

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